

CASE STUDIES



ADVANCED SIGNATURE FLOW

B2B



THE CHALLENGE:



The **EDP Group** aims to speed up and digitize your process of signing contracts with suppliers in a safe and legal way.

THE SOLUTION:



Using the **IDcert** and **SigningDesk** solution, a customer-tailored signature portal was integrated, allowing administrators to use **Remote Qualified Signatures** to sign contracts and other documents.

THE RESULT:



A signature portal was developed and designed from scratch for EDP, allowing its administrators to sign critical group contracts instantly and anywhere in a completely secure way. **The service/product contracting cycle was reduced from weeks to minutes.**

The project was implemented in 2 distinct phases:
Phase I - Internal use of the EDP Group | **Phase II** - Extend to all business partners



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ADVANCED SIGNATURE FLOW

B2B





THE CHALLENGE:

The **EDP Group** intends to speed up and digitalise its process for signing electricity and/or gas supply contracts with Business-to-Business (B2B) customers.



THE SOLUTION:

Using the **SigningDesk** solution, a new feature has been integrated into the signing portal, allowing its customers to use **Remote Advanced Signatures** for signing supply contracts



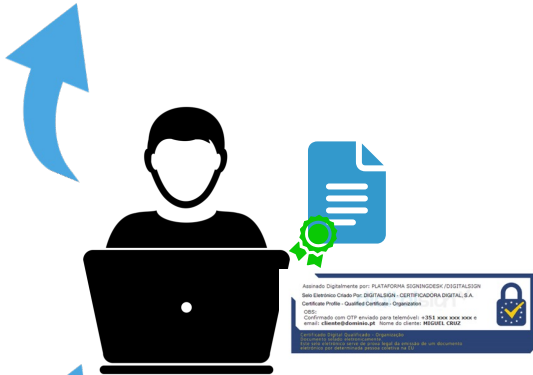
THE RESULT:

A new feature has been developed for **EDP**, supported by a **DigitalSign App**, allowing the customer's identity to be validated on the spot, enabling an Advanced Digital Certificate to be issued and the supply contract to be signed on the spot and anywhere, speeding up the contracting process.

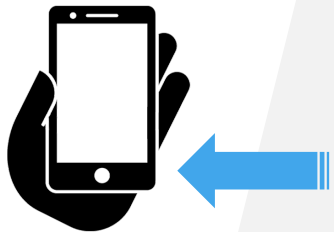
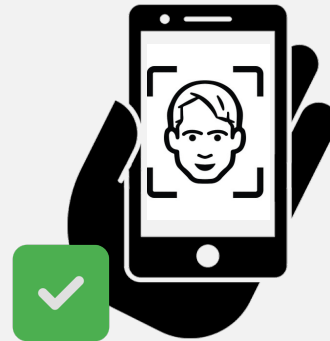
The cycle for contracting services will be reduced from weeks to minutes.



ADVANCED SIGNATURE FLOW – B2B



ds | signingdesk
by digitalsign ✓



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Solicitou a assinatura do(s) documento(s)
Data do pedido de assinatura: 2020-07-29 15:15:30


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CASE STUDIES



SIGNATURE FLOW

B2C





THE CHALLENGE:

The **EDP Group** intends to accelerate and digitalize its process of signing electricity and/or gas supply contracts with B2C and Mobility Customers, originating through digital channels (app or edp.pt) and outbound (telephone).



THE SOLUTION:

Using the **SigningDesk** solution, a new functionality was integrated into the signature portal, allowing its customers to use Qualified, advanced or simple Signatures 100% online, or even graphometric signature on a tablet in physical stores to sign supply contracts.



THE RESULT:

The possibility of selecting a video conference to issue a qualified Certificate or an App for self-identification to issue an Advanced Certificate was made available, as well as the possibility of signing on a tablet, to allow the signing of the supply contract on the spot, either remotely or through visit to the physical store, speeding up the hiring process.

The service contracting cycle was reduced from weeks to minutes.



digitalsign^v SIGNATURE FLOW - B2C

